Village of Hanover
207 Jefferson St.-Box 12A
Hanover, IL 61041
815-591-3800

UTILITY SERVICE APPLICATION

Soc. Sec. # _____
Soc. Sec. # _____
Driver License # _____

Any utility service provided prior to Village of Hanover's receipt of this application completed and signed by all applicants, is conditional and may be terminated WITHOUT FURTHER NOTICE 5 business days after such service begins.

Name(s) _____
(Last) (First) (M)
Service address _____

Mailing address _____

Type of service ___Electric ___Water/Sewer ___Garbage
Class of Service ___ Residential ___ Commercial
If commercial, what type? _____

Any life support systems? _____ If so, what type? _____
Date Service requested _____

Employer _____ Employer _____
Home/Cell # _____ Work # _____
E-mail address _____

Previous Address _____
Previous Utility Company _____

Any other person responsible for payment? ____ If so, give name and address
_____

Resident Code _____Owner _____Tennant
Landlord _____
(Name) (Address) (Phone)

The applicants hereby request Village of Hanover to supply utility service as indicated above and acknowledge: A.) Service shall be provided in accordance with the rules of the State's Regulatory Commission. B.) Utility services and credit provided by the Village of Hanover are conditioned upon the accuracy of the information provided on this application. C.) A 3 day notice is required if they request discontinuance of service and payment of utility charges thru discontinuance is their responsibility.

Signed _____

******RENTERS, PLEASE NOTICE:*** A $200.00 deposit MUST BE PAID BEFORE UTILITY SERVICE CAN BE PUT IN YOUR NAME !!

*** IN THE EVENT THAT ANY TENANT OF A RENTAL PROPERTY LEAVES WITHOUT PAYING THE UTILITY BALANCE OVER AND ABOVE THE DEPOSIT AMOUNT, THE LANDLORD WILL BE RESPONSIBLE FOR THE BALANCE OWED. IF NOT PAID, IT COULD RESULT IN LOSS OF WATER SERVICE TO ENTIRE BUILDING UNTIL PAID IN FULL. THIS PROCEDURE WILL BE ENFORCED WITH NO EXCEPTIONS!

Landlord Signature _____

IMPORTANT INFORMATION YOU NEED TO KNOW

1.) Utility bills are sent out approximately the 7th of each month and due the last day of the month. They are payable at Apple River State Bank, 215 Jefferson St., Hanover. If after hours, you can drop your payment in the night deposit at the bank.

2.) If not paid by the due date, your account will be assessed a $10.00 penalty. You will then be sent a notice to pay it by the 15th of the following month. If not paid by the 15th, you will then be sent a DISCONNECT NOTICE, to pay your previous balance by the 25th or you will be disconnected!. Once your service is disconnected you will then be required to pay YOUR TOTAL BALANCE DUE, in full, plus a $25.00 re-connect fee BEFORE your service will be re-stored!

3.)On the 1st of each month we have a utility account drawing - if your utility account number is drawn, and your account is paid, you will receive a refund for the electric portion of the bill you paid the previous month. Your account number can be drawn only one time.

4.)NICOR GAS phone # 888-642-6748

PLEASE NOTE: We accept Visa, Mastercard, Discover for payments. Can be done in person, or over phone. 815-591-3800.

Garbage pick up is every Thursday. You are allowed up to (2) 30-gallon containers/week. If you have more than that you need to purchase garbage tags ($2/bag)@ Village Hall.

RECYCLING - Every other Thursday - next recycle day is _____.

Montgomery Trucking Recycling Program
(Hanover's contracted hauler)

PAPER PRODUCTS:

Newspapers, magazines, catalogs, junk mail, envelopes, office paper, corrugated cardboard (including clean pizza boxes), gray chipboard (cereal, cracker, & shoe boxes), paper towel and toilet paper cores. Staples are OK. Phone, paperback, & hardcover books.
NO greeting cards, wrapping paper, Styrofoam, slick coated boxes, paper plates, paper towels, cups & napkins.

PLASTIC CONTAINERS:

Symbol #1 thru #5 and # 7 only. Must be rinsed clean.
Household containers (milk & juice jugs, pop & water bottles, shampoo, lotion, detergent, dish & liquid soap bottles, yogurt & ice cream containers, etc.)
NO plastic with #6 symbol, plastic bags, oil & antifreeze containers, plastics without a recycling symbol, Styrofoam, medical supplies & sharps.
Remove & discard all caps, lids, rings, & pumps.

METAL:

Aluminum, tin, and steel cans, metal jar lids, EMPTY paint/aerosol containers - all metal must be clean!
NO car parts, oil filters, pesticide & chemical containers.

GLASS:

Clear and colored bottles & jars only (food grade)-MUST BE CLEAN!
NO windows, mirrors, light bulbs, tempered glass, or broken glass.

Recycling is accepted in containers up to 45 gallons. Make sure they are marked "Recycling". Everything can be placed together in the same container. Make sure you have out at the curb the night before pick-up or no later than 6am the day of pick-up.

If you have any questions, call Montgomery Trucking at 815-777-0672.